

**SERVICES CREDIT UNION
PREPAID VISA TRAVELMONEY CARD AGREEMENT**

Read this Agreement carefully; these terms and conditions apply to the use of Your Card. You accept the terms and conditions of this Agreement and are responsible for all transactions when You sign the back of the Card, use it or allow someone else to use the Card. Keep a record of the Card number in case of loss or theft.

Definitions. "ATM" means any terminal at which You use Your Card to access Your Card Funds. "Card" means this prepaid debit Card. "Card Funds", "Funding", or "Funds" means an amount equal to the United States Dollar ("USD") amount added to Your Card, less any amounts previously obtained by You and any fees, charges, conversion fees and other expenses incurred in connection with Your Card. "SCU", "We" and "Us" means Services Credit Union, the financial institution issuing Your Card. "PIN" means the personal identification number which You choose for Your Card. "You", "Your" and/or "Cardholder" means the individual to whom the Card is issued.

Using the Card. You must sign the back of Your Card and activate Your Card before use by calling 1-877-850-9650 and following the instructions. Your initial access code is the last 4 digits of your telephone number. You may add funds to Your Card 3 times after the initial load. You may load your Card at www.cumoney.com. You may add Funds up to four (4) times per the life of the Card not to exceed a balance of \$5,000 at any time. There is a 3 to 5 day hold on funds transferred from Your account to Your Card. A minimum of \$100.00 may be loaded on Your Card. You may use the Card to withdraw funds, receive cash advances, and/or make PIN-based transactions and/or merchant purchases. At the time of each purchase, You may be asked to sign a receipt or enter your PIN for the transaction. The dollar amount of the purchase will be deducted from the balance of Your Card. If You plan to make a purchase for an amount which exceeds the balance, You must inform the merchant before making the purchase; A merchant will require payment for the excess. For merchant PIN transactions, You may make twenty-five (25) transactions per day with a \$2,500 daily maximum or Your Card balance, whichever is less. For merchant signature purchases, You may make twenty-five (25) transactions per day with a \$5,000 daily maximum or Your Card balance, whichever is less. For over-the-counter cash advances, You may make two (2) per day with a \$1,000 daily maximum or Your Card balance, whichever is less. If You improperly receive value greater than the remaining balance on Your Card, You will be liable for the amount by which Your transaction exceeds the remaining balance and a fee of \$15.00 will be assessed. SCU is not responsible for a merchant's refusal to accept Your Card. Your Card may not be refunded or exchanged for cash or credit. If You give Your Card to another person or allow access to Your account, You will be deemed to authorize all transactions until You give SCU notice that further transactions are not authorized.

ATM Transactions. You may use Your Card to obtain Funds at any ATM. You will need to enter Your PIN and follow ATM instructions. You may make up to three (3) ATM withdrawals per day, with a daily maximum of \$500. There may be additional fees and/or limitations established by the ATM owners / operators, depending upon the ATM You use.

Fees. There are no fees to use the Card to purchase goods and services. Except where prohibited by law, the following fees may apply and may be deducted from the balance available on the Card:

ATM Fee. An ATM fee of \$1.50 will be deducted from Your balance for each ATM withdrawal. A funds transfer fee of \$.50 will be deducted from Your balance.

Over-the-Counter Cash Advance Fee. You will be charged a \$5.00 fee for each cash advance at Your Credit Union or any financial institution.

Funding Fee. After initial Funds are added to Your Card, \$2.00 will be deducted for each additional Funding, up to a maximum of 3 reloads.

Denied Transaction Fee. If a transaction is declined, either at an ATM or a merchant, a fee of \$0.50 will be deducted from Your balance.

Negative Balance Fee. A \$15.00 fee will be deducted from Your balance for each overdraft.

Inactivity Fee. If You fail to use Your Card for 10 consecutive months, Your Card will be assessed a monthly fee of \$5.00 beginning in the eleventh month and will occur monthly until activity resumes on the account, including Funding or Card expiration.

Closed, Lost or Stolen Card Replacement Fee. To close Your account or replace a lost or stolen Card, \$5.00 will be deducted from Your balance.

Cash Out Fee. A \$15.00 fee will be deducted from Your balance if You request to close and remove all funds from Your Card.

Card Rush Fee. A minimum \$35.00 fee will be deducted from Your balance to send a replacement card via expedited delivery.

VRU Usage Fee. Your Card will be assessed a \$0.50 fee per telephone call to the automated voice response system after 4 calls per month. Your Card will be assessed a \$5.00 fee per telephone call to live customer service after 2 free calls per month.

Customer Service. To check the available balance or review recent transactions, You may visit www.CUMONEY.com. You may call toll-free 877-850-9650, 24 hours a day, 7 days a week.

International Transaction Fees. International Transaction fees will be assessed up to 2% of the transaction amount for international transactions when a currency conversion occurs. You agree to pay the converted amount plus any applicable international transaction fees.

Restaurant Usage. For purchases made at a restaurant, the amount will be increased by 20% while being authorized by Visa; sufficient funds must be available for the whole amount. Once the gratuity, if any, is added to the original purchase, only the final amount will be deducted from Your balance.

Card Expiration. Except where prohibited by law, this Card is valid through the expiration date shown on the front of the Card. Upon expiration, You may turn in Your expired Card and request cash for the remaining balance or You may get a new Card and have the remaining balance transferred to Your new Card.

Returned or Exchanged Merchandise. SCU is not responsible for services or merchandise purchased with the Card or any damages resulting from Your Card

use. If You have a problem with merchandise, or services purchased, You need to resolve the problem with the merchant. Exchange or return of merchandise purchased will be governed by the procedures and policies of the merchant at the time of exchange or return.

Lost or Stolen Cards. If You believe Your Card has been lost or stolen call toll-free 877-850-9650 immediately or write to the Card Security Department, P.O. Box 1481, Madison, WI 53701. Call your credit union to receive a replacement Card.

Summary of Your Liability for Transactions. If Your Card is lost or stolen, Your liability for unauthorized transactions is zero. The zero liability policy does not apply if a loss occurs at an ATM, or when using Your PIN at a merchant, or if We reasonably determine You were grossly negligent or fraudulent in the handling of Your Card.

In Case of Errors or Questions about Your Electronic Transfers. Telephone us at 877-850-9650 or write us P.O. Box 1481, Madison, WI 53701 as soon as You can, if You think an error has occurred involving a transaction made with Your Card or Your receipt is wrong, or if You need more information about a transaction. We must hear from You no later than 60 days after You learn of the error and You must provide the following information:

- a) Your name and Card number.
- b) The error or the transfer You are unsure about and explain why You believe it is an error or why You need more information; and/or
- c) The dollar amount of the suspected error;

If You inform us orally, We may require You send us Your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days after We hear from You and will correct any error promptly. If We need more time however, We may take up to 45 days to investigate Your complaint or question. If We decide to do this, We will recredit Your account within 10 business days for the amount You think is in error, so that You will have the use of the money during the time it takes us to complete our investigation. If We ask You to put Your complaint or question in writing and We do not receive it within 10 business days, We may not recredit Your account. For errors involving new accounts, point-of-sale or foreign-initiated transactions, We may take up to 90 days to investigate Your complaint or question. For new accounts, We may take up to 20 business days to credit Your account for the amount You think is in error. We will reduce the recrediting period for certain transactions subject to the following provisions. If You notify us of an unauthorized Card transaction, other than unauthorized use of the Card at an ATM, We will provide You with provisional credit for the amount of the unauthorized use within 5 business days of receiving Your notice. We may require written confirmation of the unauthorized use before providing provisional credit and may withhold providing provisional credit, to the extent allowed under applicable law, if the circumstances or Your account history warrants the delay. We will tell You the results within 3 business days after We finish our investigation. If We decide that there was no error, We will send You a written explanation. You may ask for copies of the documents We used in our investigation.

Liability for Failure to Complete Transactions. If SCU does not complete a transfer from Your Funds on time or in the correct amount, SCU is liable for Your losses or damages proximately caused by the error or omission. SCU is not liable for the following: (i) if You fail to complete a transaction; (ii) if through no fault of SCU, You do not have enough money on Your Card to pay for a transaction; (iii) if the transaction exceeds Your available Funds; (iv) if the terminal or system was not working properly; (v) if an ATM does not have enough cash; (vi) if You attempt to withdraw more than the ATM limit; (vii) if Your transaction is rejected due to pre-authorization procedures; and/or (viii) if circumstances beyond SCU's control, prevent the transaction.

Governing Law; Venue. SCU is located in Illinois and Your Card is issued from Illinois, irrespective of Your residency or the jurisdiction(s) in which You use the Card. This Agreement is entered into with You in the State of Illinois and shall be governed, construed and enforced in all respects and all causes of action relating to terms or conditions of Card usage, or terms and conditions of this Agreement according to the laws of Illinois, without regard to its internal conflicts of law principles. Venue for state court proceedings shall lie in the Circuit Court for DuPage County, Illinois; and for federal court proceedings in the United States District Court for the Northern District of Illinois, Eastern Division.

Amendment. With notice to You, SCU may change or add new terms to this Agreement at any time, including without limitation, new fees, fee increases or enforcement of rights and obligations under this Agreement.

Confidentiality. SCU will disclose information to third parties about Your account or the transfers You make (a) when it is necessary for completing transfer; (b) to verify the existence and condition of Your account for a third party, such as a credit bureau or merchant; (c) to comply with government agency or court orders or subpoenas, or laws and regulations; (d) if You give us Your written permission.

Privacy Notice. SCU collects nonpublic personal information about You from the following sources: (a) applications or forms You complete; (b) Your transactions with SCU, our affiliates, or others; and/or (c) information from a consumer reporting agency. SCU restricts access to nonpublic personal information about You to those employees and officials who need to know that information to provide products or services to You. SCU maintains physical, electronic, and procedural safeguards which comply with federal regulations to protect Your nonpublic personal information. SCU may disclose all of the information it collects to companies that perform marketing services on our behalf or to other financial institutions with whom SCU has joint marketing agreements. SCU may also disclose nonpublic personal information about You to nonaffiliated third parties as permitted by law.

